

# Cwrt Enfys Care Home



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# About Cwrt Enfys

- 99 beds
- Purpose built
- Open since 1999
- General elderly
- Dementia
- YPD

# Previous practice

- Monthly observation record
- Recording in daily record
- Incomplete information

# How we got involved

- SKIN bundle trial
- Relationship with care home governance Nurse
- We'll try anything!!!

# How we implemented

- Training
- Cascading of training
- Idiot's guide
- Baseline
- NEWS chart
- SBAR chart

# How did it go?

- Positive feedback from external agencies
- Charts not completed correctly
- Initial reluctance from some of the team
- More positive attitude once they saw the benefits

# What changes we made

- Monthly observation recorded on charts
- Discontinued use of the SBAR chart

# Strengths

- More appropriate calls to the GP
- Increased confidence in decision making
- Information is readily available and easy to understand
- Effective tool for supporting nurses decisions and communicating with families



# Weaknesses

- Occasional non-compliance in recording all information so difficulty in getting accurate score
- Non-compliance from residents

# Conclusion



- Glad we did it!!
- It's now part of our daily routine
- Plan to cascade to other Homes in Hallmark

# Thank you



- Please direct all questions to Michelle