

National Critical Care Outreach Standards

1. Mission statement

The National Outreach Forum (NOrF) has undertaken a membership consultation to review and revise the definition of Critical Care Outreach. This review included consideration of the key core elements that exemplify the service. This was considered necessary to ensure that the definition accurately describes and articulates the service, and to assist understanding and standardisation.

Definition:

Comprehensive Critical Care Outreach (3CO) can be defined as “a multi-disciplinary organisational approach to ensure safe, equitable and quality care for all acutely unwell, critically ill and recovering patients irrespective of location or pathway”

Core Elements:

3CO as a continuum is exemplified by 7 core elements:

- **P**atient track and trigger
- **R**apid response
- **E**ducation, training and support
- **P**atient safety and clinical governance
- **A**udit and evaluation; monitoring of patient outcomes and continuing quality care
- **R**ehabilitation after critical illness (RaCI)
- **E**nhancing service delivery